

## Check-in Policies

**All guests are responsible to follow the proceeding policies. Your signature is a contract. Not reading the rules is no excuse for you to break them.**

### Check-out.

- Departure is 10am – Guests are required to leave keys at the front office at 10am, unless late check-out fee has been paid prior to the day of departure. **Guests that have not left keys at the office by 10am will be automatically charged by our computer systems the amount of \$100.**

### Late Check-out.

- Fee is half the prior night's rate plus tax. **Guest must have paid the day prior to check-out.** Guest can stay until the office closes at 5pm (or 2pm from Jan 1 – May 1) and turn in keys to front office upon departure. If keys are not turned in, guest will be charged for another night's stay. **Guests can only stay in the room they have paid for to enjoy late check-out – Guests cannot use rooms of friends or family members.**

### Visitors Fee.

- **Any visitors beyond those occupying the room (as declared upon booking the room) must pay \$10 per day per visitor to visit the Resort (including children).** Visitors are expected to follow the rules and policies of Resort Guests and the Resort Guest is responsible for their Visitors' fees. **Max visitors per reservation is 3 persons. Visitors are required to sign in at the office, provide photo ID and receive a wrist band. Visitors must leave the property by 5pm when the office closes.** If you have more than 3 visitors (max 5) they will have to rent a room at a late checkout rate (if available). If a visitor decides to become an overnight Resort occupant, a \$30/person fee will be added only if the room does not exceed occupancy limits with added guests. Visitors must report the change to the office prior to the office closing.

### Parking.

- Each bungalow has one free parking space, and two bedrooms have two complimentary parking spaces. **Additional parking costs \$20/day.** Vehicles without Resort parking permits will be immediately towed without notice.

### Pets.

- Pet friendly rooms receive additional cleaning to remove pet hairs and allergens for the next patron. Any **guest traveling with a pet is required to pay \$30/night per pet (dogs only).** **If staying three nights or longer, a \$100 housekeeping fee will also be applied.** Upon check-out, a Resort Representative will inspect the room to determine if additional damage fees will apply. Emotional

Support Animals (according to ESA laws) and Therapy Dog owners are required to pay the same pet fees as defined in Gulf Shores pet policy.

- Service Animals are permitted on the property and in your guest room for no additional fee as is protected under the ADA law.

## Smoking.

- **Is not permitted inside rooms. A fee of \$500 will be charged to the responsible person on the reservation.** Smoking is permitted on your patio but we ask you to refrain from smoking in public areas like the beach or tiki hut.

## Beach Towels.

- **Guests and Visitors must leave beach towels in their bungalow upon checkout. Any beach towels not accounted for will incur a \$15 fee per towel to the registered guest of that room.** Visitors may come to the Office to check out a towel for a \$15 deposit.

## Septic Tanks.

- We are on septic tanks, and as such only toilet paper and natural waste is permitted in our toilets. **Any guest flushing wipes, diapers, tampons, paper towels or the like will incur a \$500 damage fee.**

## Housekeeping.

- Complimentary housekeeping offered every three days. Guests that prefer daily housekeeping will incur a \$30 fee per housekeeping.

**Guests may not bring their own Charcoal grills on premises**

**By signing below, you agree to the above rules. You will be responsible for any fees you or your guests incur. Fees are subject to change without notice.**

**Print:** \_\_\_\_\_

**Sign:** \_\_\_\_\_